
Linda P. Sirgo, Executive Vice President, Operational Risk Management Risk Executive, BB&T



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As Risk Executive for BB&T Corporation's Operational Risk Management Division, Linda has provided independent risk oversight for 5.5 years at BB&T as the second line of defense. She provides risk oversight for BB&T's Insurance Holdings Brokerage Division, Human's Systems Division, and Financial Services & Commercial Products Division, which includes BB&T's registered investment advisers, broker/dealer, and wealth and trust businesses. During her 16 years tenure at BB&T, she has managed loan servicing operations, including client service and quality assurance; process improvement; information management and technology; training; UAT and SIT testing; and call center management. Linda previously served as President of BB&T's Retail and Commercial Credit Card Division which included Constant Credit products and served as President and Chief Executive Officer, and Board Member of BB&T Financial, Federal Savings Bank.

Before joining BB&T, Linda's experience included working in the consumer information and financial services industries, at Equifax, Inc., and Branch Administrator & Operations Management at Consumer Credit Counseling Services, Inc. She has held various executive leadership roles that include strategic sales and sales management; operations, marketing, business and product development.

Linda is a certified Quality Improvement Associate (CQIA), a BB&T Process Master, member of BB&T's Business Resource Group/Diversity Council and co-chair of BB&T's Triangle Women's Information Network. Linda has a BA degree in Leadership from North Carolina State University, graduating Magna Cum Laude.

Linda resides in Raleigh with her husband and daughter.

